

Opportunities for 111 CALL ADVISOR



Vocare Ltd, trading as Vocare South, are looking to recruit 111 Call Advisors to join their 111 service in Newcastle upon Tyne.

Based in
Newcastle upon
Tyne

From £8.30
per hour

Excellent
working
environment

Full and Part time
positions available

Our 111 Call Advisors are at the front line of our service; answering incoming calls, assessing the health needs of patients and utilising clinical decision support software to make appropriate referrals for patients

Successful candidates will have experience of customer service, an ability to work flexibly to cover a range of shifts including evenings, weekends and overnights. Candidates will also need to be able to undertake 2 weeks of full-time Pathways Training upon starting with us.



We are a leading provider of primary care in collaboration with the NHS, who values the professional developments of our operational staff. We have a wide range of benefits to offer you including a competitive salary with enhancements for unsocial hours, maternity and sick pay and exciting progression opportunities within the company.

For further information about this role or to apply, please visit our website:
www.vocare.org.uk/careers-vacancies

Or contact us on **0300 013 4885** or at **111recruitment@vocare.nhs.uk**



@Vocarecareers

Vocare is operational 24 hours a day, 7 days a week, 365 days a year and flexibility around these hours will be required and participation in an on-call rota will be part of that.