

# Opportunities for 111 CALL ADVISOR



Vocare Ltd, trading as Vocare South, are looking to recruit 111 Call Advisors to join their 111 service at Vocare House, Newcastle upon Tyne.

Based in Newcastle  
upon Tyne

◆ From £8.30  
per hour ◆

Flexible to work  
Evenings, Weekends &  
Overnights

◆ Part & Full  
Time positions  
available

## MINIMUM OF 16 HOURS PER WEEK AVAILABLE

Our 111 Call Advisors are at the front line of our service; answering incoming calls, assessing the health needs of patients and utilising clinical decision support software to make appropriate referrals for patients

Successful candidates will have experience of customer service, an ability to work flexibly to cover a range of shifts including evenings and weekends.

Candidates will also need to be able to undertake 3 weeks of full-time Induction and Pathways Training upon starting with us.



*We are a leading provider of primary care in collaboration with the NHS, who values the professional developments of our operational staff. We have a wide range of benefits to offer you including a competitive salary with enhancements for unsocial hours, maternity and sick pay and exciting progression opportunities within the company.*

*We encourage you to apply as soon as possible, as once sufficient applications have been received we may decide to close the advert early.*

For further information about this role or to apply, please visit our website:  
[www.vocare.org.uk/careers-vacancies](http://www.vocare.org.uk/careers-vacancies)

Or contact us on **0300 013 4885** or at **111recruitment@vocare.nhs.uk**



@Vocarecareers

Vocare is operational 24 hours a day, 7 days a week, 365 days a year and flexibility around these hours will be required and participation in an on-call rota will be part of that.